

STAKEHOLDER BULLETIN Q2 2026

Second Bulletin

MAY–JULY 2026

As we reflect on recent developments, the Curaçao Gaming Authority (CGA) remains committed to promoting a transparent, responsible, and well-regulated gaming sector.

The period from May through July 2026 was marked by meaningful stakeholder engagement, continued regulatory development, stronger supervision, increased Responsible Gaming awareness, and international knowledge exchange.

In this second edition of the CGA Stakeholder Bulletin, we share the main developments and activities from this period and look ahead to the Authority's continuing priorities.



Stakeholder Engagement and Collaboration

A key highlight of the second quarter was the CGA Seminar: "Stronger Together: The Future of Gaming in Curaçao," held on 28 May 2026. The seminar brought together representatives from across Curaçao's gaming ecosystem, including casinos, lotteries, online gaming operators, service providers, compliance professionals, financial institutions, and other industry stakeholders.

The event exceeded attendance expectations and reflected the CGA's commitment to creating structured dialogue with stakeholders as Curaçao's regulatory framework continues to evolve. The program addressed both strategic policy considerations and operational challenges affecting the gaming sector, providing participants with the opportunity to engage directly with regulators and industry peers. Participants from Domestic Gaming and Online Gaming were together for constructive and practical discussions regarding the future of the sector.

The seminar was officially opened by Minister of Finance Charles Cooper, also on behalf of Minister of Justice Shalten Hato, who emphasized the importance of cooperation and shared responsibility in building a safe, credible, and sustainable gaming sector. The Minister highlighted the significance of the National Ordinance on Games of chance (LOK) and the establishment of the independent Curaçao Gaming Authority as important milestones in Curaçao's transition toward a modern, transparent, and internationally respected regulatory framework.

CGA Managing Director Cedric Pietersz subsequently provided an overview of Curaçao's gaming reform agenda, emphasizing the industry's contribution to the economy while addressing ongoing challenges such as money laundering risks, perceived illegal gambling activities, and the need for stronger player protection measures. He noted the progress made under the LOK while reinforcing that meaningful reform requires continued dialogue and collaboration among regulators, operators, service providers, and other stakeholders.

Online Gaming

The online gaming sessions focused on the implementation of the LOK framework, Anti-Money Laundering (AML) obligations, responsible gaming requirements, and the long-term competitiveness of Curaçao's online gaming sector.

Participants agreed that AML compliance should continue to be applied through a risk-based approach, allowing operators and regulators to focus resources where risks are greatest. Discussions also explored how emerging technologies, including Artificial Intelligence (AI), can support transaction monitoring, risk assessment, and compliance efforts, particularly in an environment where cryptocurrencies and e-wallets are becoming increasingly prevalent.

Responsible Gaming was another major theme, with participants highlighting the need for balanced and practical measures that effectively protect players while remaining proportionate and operationally workable.

Stakeholders also discussed the growing international trend toward national licensing regimes and the implications for Curaçao-licensed operators. The need to future-proof the CGA licence, effectively manage access from restricted jurisdictions, and align local substance requirements with industry realities while supporting Curaçao's economy were identified as important considerations for the future.

In addition, participants emphasized the importance of strengthening communication between the CGA, Corporate Service Providers (CSPs), and operators. Clear communication and transparency were seen as essential for improving compliance, regulatory understanding, and operational efficiency. Attention was also drawn to the importance of creating an environment that is attractive to startups and innovative businesses entering the sector.

From Dialogue to Action

The seminar reaffirmed several recurring themes that will continue to guide the CGA's work: transparent communication, responsible gaming, effective supervision, innovation, stakeholder collaboration, and regulatory modernization.

The insights gathered during the seminar are helping to inform ongoing policy development, legislative reforms, regulatory improvements, and the practical implementation of the LOK. The Authority remains committed to maintaining an open exchange with stakeholders and ensuring that Curaçao's gaming framework evolves in step with international developments while supporting a sustainable, transparent, and trusted gaming sector.

The Authority extends its appreciation to all participants, speakers, moderators, and partners whose contributions helped make the event a success and reinforced the shared commitment to shaping the future of gaming in Curaçao.



Regulatory Updates

The CGA continues to enhance regulatory clarity and support compliance across the sector through the publication of important guidance and policy documents.

During Q2, the Authority released:

- Wind-Down Instructions, providing guidance for operators undergoing cessation of activities or transitioning within the regulatory framework.
- Compliance and Enforcement Policy, outlining the CGA's supervisory approach, compliance expectations, and enforcement principles.
- Crypto policy guideline, providing a framework in which the CGA expects its licensed operators to handle crypto currencies.

The Authority also contributed to preparations for the implementation of the registration obligation for suppliers of critical services and goods under the National Ordinance on Games of Chance (LOK). The registration functionality is required to be operational no later than 24 December 2026, representing an important milestone in strengthening oversight and transparency within the sector's wider supply chain.

In addition, the CGA continued to evaluate and develop supervisory tools aimed at strengthening regulatory effectiveness. Furthermore, the Authority is assessing available options for taking action, where appropriate, against foreign entities involved in managing player funds on behalf of online gaming operators. This work forms part of the CGA's ongoing commitment to safeguarding player interests and ensuring compliance throughout the gaming value chain.

Supervision Activities

During this period, the CGA continued to strengthen its supervision of the gaming sector. The Authority met with trust offices involved in Curaçao's gaming industry to better understand their activities and explain the CGA's expectations under the National Ordinance on Games of Chance (LOK).

The CGA also sent reminder letters to operators that had not submitted their 2025 figures by the June 2026 deadline. Additional reminders were sent to operators that had not yet answered the CGA's questions or submitted outstanding documents. This information is necessary for the Supervision Department to carry out a complete and accurate assessment of licences issued for an indefinite period.

Responsible Gaming Awareness and International Engagement

Building on the local Responsible Gaming awareness campaign conducted at the end of March, the CGA continued its public awareness efforts during this period through locally focused media campaigns. These activities aim to increase awareness of responsible gaming, player protection, and the potential risks associated with gambling.

In July, the CGA participated in the National Conference on Gambling Addiction & Responsible Gambling, hosted by the National Council on Problem Gambling (NCPG) in Nashville, Tennessee. The conference provided an opportunity to exchange knowledge, learn from international experts, and remain informed about developments and good practices in Responsible Gaming. The insights gained will support the CGA's continuing efforts to strengthen player protection and Responsible Gaming awareness in Curaçao.



Closing Remarks

LOOKING AHEAD

As we move into the next quarter, the CGA remains focused on strengthening regulatory oversight, modernizing legislation, promoting responsible gaming, enhancing stakeholder engagement, and building a robust organization capable of meeting the evolving needs of the Curaçao gaming industry.

We thank all stakeholders for their continued collaboration and look forward to working Stronger Together in the months ahead.

Curaçao Gaming Authority (CGA)
Committed to integrity, transparency, and responsible gaming.